

### What Means Compatibility with the CRM?

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Washington, October 25, 2009



# CRM Compatibility (1)

#### Types of systems in information integration environments:

- Local information systems:
  are either collection management systems or content management systems
- Integrated access systems : provide an homogeneous access layer to multiple local systems. We distinguish:
  - Materialized Access Systems : import data provided by local systems
  - Mediation Systems: send out queries to multiple local systems and then collect and integrate the answers.



# CRM Compatibility (2)

#### Compatibility with the CRM pertains to one or more use cases:

- data falling within the scope of the CRM can be exported from an information system into an encoded form
- data falling within the scope of the CRM can be transformed into another encoded form
- data falling within the scope of the CRM can be imported from an encoded form into an information system
- data falling within the scope of the CRM that is contained in an information system can be queried and retrieved in terms of CRM concepts

.....without loss of meaning with respect to CRM concepts!

This can be assessed by a certification authority (CA)



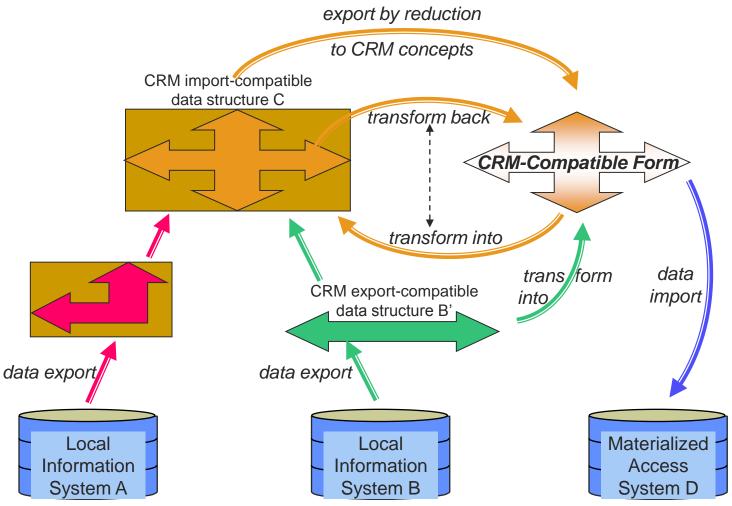
### CRM Compatibility (3)

#### CRM Compatible Data Structures

- A data structure is export-compatible with the CRM
  - if it is possible to transform any data from this data structure into a CRM-compatible form without loss of meaning.
- A data structure is import-compatible with the CRM
  - if it is possible to automatically transform any data from a CRM-compatible form into this data structure without loss of meaning, on the basis of knowledge about the data structure elements being used.
- Any CRM-compatible form is automatically import-compatible with the CRM
  - it may correspond to CRM concepts or specializations or contain elements that fall outside the scope of the CRM - it must not contain elements that overlap in meaning with CRM concepts
- A data structure is partially import-compatible with the CRM
  - if the above holds for a reduced CRM-compatible form.



Data-flow between different kinds of CRM-compatible systems





# CRM Compatibility (4)

#### Additional information of a compatibility claim declaration (possibly for a CA)

- For export-compatible data structures:
  - the subset of CRM concepts directly instantiated after transformation into a CRM-compatible form.
- For export-compatible systems:
  - Declaration of configurable user data elements
  - User data elements or units that are not exported.
  - The subset of CRM concepts directly instantiated by data exported from the system after transformation into a CRM-compatible form.
- For partially or dedicated import-compatible systems:
  - The subset of CRM concepts under which data can be imported
- For access-compatible systems:
  - The query language by which the system can be queried.
  - The subset of CRM concepts directly instantiated by any possible query answers exported after transformation into a CRM-compatible form.
  - For partially access-compatible systems, the subset of CRM concepts by which the system can be queried.